

Phrases relating to making an appointment

What time is your appointment?

What day would be best for you?

Do you need another appointment?

When would you like to come?

What time would be best for you?

Have you got an appointment?

Which doctor do you usually see?

Who would you like to see?

Please wait in the waiting room

Take a seat until the doctor calls you.

Would you like to see the nurse?

Thank you for letting us know.

When would you like to change it to?

What time would be best for you?

Don't forget to take your appointment card/letter with you.

Please wait, I'll see if the doctor can fit you in.

Do you need transport?

Do you need an ambulance?

Will someone be there to look after you for a few days?

Please take a seat in the waiting room.

I'll tell the nurse to come and get you.

You need to go to Xray; Pathology; Audiology; the Fracture clinic; etc.

The dentist will see you very soon

Your appointment is on 13th March at 2.30.

Did you say the 30th?

NB: Don't forget to use closed questions to clarify dates and times or any other possible confusions. E.g. Did you hear/see 13th or 30th ? ASK: Did you say the 13th? Try to ask a question that will give you a yes/no answer.